



Frequently Asked Questions for Students

Where can I get up-to-date information?

Refer to MCU's website for the most current information about the coronavirus and its impact on Marymount: <https://www.marymountcalifornia.edu/campus-services/student-wellness-center/coronavirus-update/>.

Where can I access a computer and Wi-Fi?

If you don't have a computer or a laptop, you can use the ones in the campus library or the PC lab (OS227).

Will the online classes meet at a specific time?

No. You should follow the class at your own pace, but you need to log in and participate every week as evidence of your attendance. Faculty will be monitoring online attendance.

What if I need to use a Mac for my media classes?

Please contact Blue Wade.

Will my science labs meet as usual?

No. Please check your My.Marymount class site for faculty news and any updated arrangements.

Will faculty still hold office hours?

Yes, although they will be offered by email or phone. Check your My.Marymount class sites for faculty news about how to contact your instructor.

Can I still meet with a tutor?

Yes. Learning Support Services is now offering virtual tutoring in a variety of subjects, including algebra, English, chemistry and accounting. You can schedule an appointment here:

<https://docs.google.com/forms/d/e/1FAIpQLSdg-znPZ3h36pPETVSPuUnCZeN4nqN89Xe84OQnSJ08CmrCcg/viewform>

What if I need disability accommodations?

Please contact Laura Niemiec at lniemiec@marymountcalifornia.edu to request required accommodations.

Can I meet with an advisor to register for summer and fall 2020 classes?

Yes, you can reach advisors by email and phone. We encourage you to register as soon as possible.

Will student workers still have their campus jobs?

While we plan to pay student employees during the two-week closure, we expect you to check in with your supervisors for projects that can be completed remotely.



What happens to my internship?

MCU has suspended physical attendance at all internship/practicum sites, effective immediately through March 29. If you have not done so already, please touch base with your site supervisor to inquire about projects or activities you can do remotely. If your internship/practicum site does not have remote work for you, please contact MCU's Career Planning Director Roshni Lal at rlal@marymountcalifornia.edu. Continue to log your work hours, tasks/duties, and thoughts and reflections in your weekly work log. Now is a fitting time to focus on your reflections and how the current global situation impacts work, your industry, your site and you personally. You can submit internship/practicum assignments in the Dropbox in My.Marymount.

Will campus events still happen?

Most university-sponsored events have been cancelled or postponed, including all athletic practices and games. Although, we are reconfiguring some to happen virtually. We recommend you check with the organizer to confirm.

Is the MCU bookstore open?

The physical bookstore is closed, but you can still do your shopping online. While classes are online, the bookstore will offer free shipping for all orders at www.marymountshop.com.

Will I still need to come to campus to use my meal plan?

We are serving breakfast, lunch and dinner at the Villas during the week. For breakfast and lunch, Bon Appetit will offer a variety of grab-and-go meals.

Villa Dining Hours
Breakfast from 9-10:30am
Lunch from Noon – 2pm
Dinner – normal dinner hours

Are the shuttles still in operation?

While the campus is closed, shuttle service will not be available.

How do I order a transcript?

Unofficial transcripts may be viewed, downloaded and printed from the student portal for current or recently enrolled students with portal access. Go to Academics>Unofficial Transcript to view a PDF version of your transcript. You may also view your grades by term under My Grades.

Official transcripts may be ordered via the National Student Clearinghouse. Secure electronic delivery is now available. Go to <https://www.marymountcalifornia.edu/campus-services/registrar/transcripts/> and follow the directions under the National Student Clearinghouse link. In-person and same-day requests are not available at present. Transcripts will be processed within three business days.